

# Proviso West Transportation Q&A



**Q: Where is my bus stop?**

A: If you are unsure of where to get on the bus, please call the transportation hotline at 708-202-6299 or District Offices 708-338-5931. Please provide your name, school and ID number to the operator.

**Q: What time should I be at the bus stop?**

A: You should arrive at your bus stop at least 5 minutes before your scheduled pickup time.


**Q: What happens if I miss the bus?**

A: The buses are unable to wait for students who are late. There will not be a second bus pickup. If you miss the bus, you must find other means of transportation to school. You can either walk or take the PACE (public transportation) bus.

**Q: Can I get on the bus at a different stop with my friends in the morning?**

A: No. In order to ensure safety and not exceed bus capacity, all students **MUST** ride only the bus route assigned to you. You **WILL NOT** be allowed to board the bus at an unassigned stop.

**Q: What happens if I get into a fight on the bus?**



A: While riding the bus, students are subject to all discipline policies and procedures of the school district. Students can be disciplined up to and including termination of bus privileges.

**Q: What time will the bus leave after school?**

A: All buses will depart from the school at 3:25 p.m. on regular school days. If there is an early dismissal, the bus departure will be adjusted accordingly. Students will be notified during school if this occurs.

**Q: I want to go somewhere other than home after school, can I board a different bus route than the one assigned to me?**

A: In order to ensure safety and not exceed bus capacity, you MUST ride only the bus route assigned to you. You WILL NOT be allowed to board the bus at an unassigned stop.

**Q: How much does it cost to ride the bus?**

A: There is no cost to ride the First Student yellow bus to school. This service is being provided free of charge to all Proviso West students who live in qualifying areas.

**Q: I attend PMSA, what is my bus route?**

A: During the pilot phase of the transportation program, bus service for PMSA students is not available.

**Q: What if I stay after school for sports or activities, how do I get home?**

A: Students involved in after school activities may ride the activity bus. Buses leave the school at 4:30 & 6:30 p.m. Students will NOT be dropped off at their normal pickup spot if they are riding the activity bus. Please see activity bus posting for information on drop off locations nearest to your home.

**Q: Do I need to have an ID to get on the bus?**

A: During the implementation phase of the program, students will need to show only their current student ID to board the bus. Students will be issued a new ID in February that includes their bus route information.

**Q: I normally walk to school; do I have to ride the yellow bus now?**

A: All students are encouraged to ride the yellow bus to school; however, it is not mandatory. The decision rests with the parent and the student.



**Q: I normally take the PACE bus to school, do I have to ride the yellow bus now?**

A: All students are encouraged to ride the First Student yellow bus to school; however, it is not mandatory. The decision rests with the parent and the student.

**Q: Will the bus arrive at school in time for me to eat breakfast?**

A: Yes. A breakfast program is provided at the school for all students. Buses will arrive on time each morning for students to eat breakfast, if they choose to.

**Q: If the bus is late, will I be marked tardy to class?**

A: Students who ride the yellow bus to school will be excused if the bus is late due to unforeseen circumstances. The bus company will notify the school of late arrivals.

**Q: What time do I board the bus on “late start” school days?**

A: Your scheduled pick-up time for late start days will be approximately one (1) hour after your normal time. You will receive a mailing next week which will detail your late start bus route time.

**Q: What time will the bus leave the school for “early dismissal” school days?**

A: On early dismissal days, the buses will leave approximately 10 minutes after dismissal.

**Q: How will I know which bus to get on? What will it look like?**

A: The District has contracted with the transportation company First Student. The buses will also have the school name and a number in the window on the passenger door. Students will ride the same bus to and from school. Your assigned bus stop was sent to you in the mail. If you are unsure, call the transportation hotline: 708-202-6299 or the district office at 708-338-5931.